



## *NMCS Visibility*

- **Definition:** This metric will serve to highlight the status of Customer Wait Time (CWT) for NMCS requisitions. Once RON/DON logic is turned-on, the automated systems will not be able to link a NMCS requisition with the originator. Since this link is lost under RON/DON, SSF Directorate can only monitor NMCS status in general and report the available status within these constraints.
- **Standard & Goal: No DA Goal. Will attempt to develop a FY 00 baseline**
- **R&A Approach:** The R&A Team will monitor NMCS visibility by tracking CL IX NMCS for IPG 01 requisitions.